



Creating a Culture of Accountability to Drive Performance

Lia Garvin

Operations Leader, Speaker, Organizational Consultant

We've all been there...

Accountability

The single greatest factor getting in the way of teams operating effectively

Accountability has a bad rep

What happens without accountability?

Reframing accountability to OWNERSHIP

Setting clear **EXPECTATIONS**

**Accountability is where
the rubber meets the road
on the strategy**

Psychological safety

**Higher
performing
teams**

**Greater sense
of wellbeing**

**Stronger sense
of purpose**

Let's build teams of owners

Thank you.